

Privacy policy for Nelisse Makelaarsgroep

You are dealing with Nelisse Makelaarsgroep. Estate agent Nelisse Makelaarsgroep is an NVM estate agent/valuer. This privacy policy explains how your data is handled. Wherever this policy says 'NVM estate agent', the Nelisse Makelaarsgroep is meant. This policy also explains what data is shared with NVM and what NVM does with this data.



Which services of the NVM estate agent/valuer are you using?

You can contact the NVM estate agent/valuer in one or more ways.

For residential properties:

You want to sell your residential property, rent it or have it valued and, you have given instructions to the NVM estate agent/valuer:

- You want to sell your residential property. *See 1.*
- You want to rent your residential property. *See 2.*
- You want to have a residential property valued. *See 9.*

You want to buy or rent a residential property and you have given instructions to the NVM estate agent:

- You want to buy a residential property. *See 3.*
- You want to rent a residential property. *See 4.*

If you are looking for a residential property and you have not given instructions to the NVM estate agent for this, the following situations are possible:

- You want to be kept informed of the properties listed via the NVM estate agent without obligation. *See 8.*
- You want to view a property listed via the NVM estate agent, that is either for sale or to rent, independently or with your own estate agent. *See 5.*
- You want to buy a residential property listed via the NVM estate agent, independently or with the help of your own estate agent. *See 6.*
- You want to rent a residential property listed via the NVM estate agent, independently or with the help of your own estate agent. *See 7.*

For commercial properties or agricultural holdings:

You want to sell, rent out or get a valuation for your commercial premises or agricultural holdings and you have given instructions to the NVM estate agent/valuer for this:

- You want to sell your commercial premises or agricultural holdings. *See 10.*
- You want to rent out your commercial premises or agricultural holdings. *See 11.*
- You want to get a valuation for commercial premises or agricultural holdings. *See 9.*

You want to buy or rent commercial premises or agricultural holdings and you have given instructions to the NVM estate agent for this:

- You want to buy commercial premises or agricultural holdings. *See 12.*
- You want to rent commercial premises or agricultural holdings. *See 13.*

If you are looking for commercial premises or agricultural holdings and you have not given instructions to the NVM estate agent for this, the following situations are possible:

- You want to be kept informed of the properties listed via the NVM estate agent without obligation. [See 8.](#)
- You want to view commercial premises or agricultural holdings listed via the NVM estate agent, that are either for sale or to rent, independently or with your own estate agent. [See 5.](#)
- You want to buy commercial premises or agricultural holdings listed via the NVM estate agent, independently or with the help of your own estate agent. [See 14.](#)
- You want to rent commercial premises or agricultural holdings listed via the NVM estate agent, independently or with the help of your own estate agent. [See 15.](#)

Data controller

For all these processing operations, the XXXX group of estate agents is the data controller. The contact details are:

Nelisse Makelaarsgroep
 Chamber of Commerce 27089794
 Statenlaan 128
 2582 GW Den Haag
 info@nelisse.nl
 070 3 50 14 00

Sharing data with the NVM

For certain services, data is also shared with the NVM. The NVM does the following with this data:

- ensures that all NVM estate agents have up-to-date listings of residential properties, commercial premises and agricultural holdings that are listed via NVM estate agents.
- ensures that current listings are published on funda and other (property) websites.
- creates a database that can be used to create valuation reports, and to spot trends in the residential housing market, commercial real estate market and agricultural holdings market. The data in this database is kept for an indefinite period of time.

[Read here what NVM does with the data that is provided.](#)

NVM is the data controller for these data. The contact details are:

NVM
 Chamber of Commerce 30102683
 PO Box 2222
 3430 DC Nieuwegein
privacyhelpdesk@nvm.nl

NVM has a data processing officer. This person can be reached via fg@nvm.nl.

We take your privacy seriously

NVM estate agents as well as the NVM take your privacy very seriously and see the data protection rules as logical standards of decency. NVM estate agents process your data carefully and according to the regulations set out in the legislation. NVM estate agents ensure there is adequate security so that your data is protected against unauthorised use, unauthorised access, modification and unlawful destruction. All NVM estate agents continuously invest in providing a good service. Part of this service is the NVM-wide privacy guidelines. If you have any questions, do not hesitate to contact your NVM estate agent.

View, change or delete data

If you want to find out what personal data is held about you by the NVM estate agent, then please send your request to the estate agent by letter or e-mail.

NVM does not process names or any other directly identifying data. If you want to know what data is processed by NVM, then please also contact the NVM estate agent who will then ensure that you are informed.

Likewise, if you wish your data to be changed or deleted, then please send a letter or e-mail together with reasons to the NVM estate agent. Your request will be granted as quickly as possible, unless the law obliges to keep the data or if there are (other) urgent reasons preventing your data from being amended or deleted.

How to file a complaint

If you have any questions or if you have a complaint about the way your data is being handled by the NVM estate agent, please contact the NVM estate agent in the first instance. If you do not agree with the NVM estate agent, you can contact the complaints coordinator of the NVM via:

klachtencoordinator@nvm.nl. In that situation, the NVM Data Processing Officer will also consider the complaint. You also have the right to file a complaint with the Dutch Data Protection Authority.

For how long does the NVM estate agent store the data?

The NVM estate agent will not keep the data longer than necessary. However, some data is kept by the NVM estate agent for a long period of time:

- The NVM estate agent keeps some data regarding the service that was provided for 20 years, because this is the period in which the NVM estate agent can still be held liable for professional errors.
- Any documentation proving that the NVM estate agent carried out the obligatory check in the context of the Money Laundering and Terrorist Financing (Wwft) Act must be kept by the NVM estate agent for 5 years.

1. You are selling your residential property and you have given instructions to the NVM estate agent for this

The purpose of this contact is to promote on your behalf your residential property, to gain an understanding of the value of and interest in your residential property, to arrange viewings with interested parties, to negotiate on your behalf and to support the transaction. The NVM estate agent also verifies your identity. The following data may be processed:

Data	Data-sharing possible with	Retention period with the NVM estate agent
Your name, address and other contact details such as your telephone number and e-mail address.	b	20 years
The reason for selling, for example, upsizing or a change of work.	none	3 years
The date when the residential property came onto the market and how long the residential property has been for sale.	a	20 years
The description and characteristics of the residential property such as the asking price, the year of construction, the surface areas and layout, data held with the Land Registry, municipality-assessed value of the property for the purpose of calculating local property tax, as well as photos and videos of the residential property.	a, d	20 years
If this has been agreed with the NVM estate agent, the above information will be published on funda, other property		

websites and on the website of the NVM estate agent. This reason for doing this is to promote your residential property and is shown there up to 1 year after the transaction.		
The reason for possible cancellation of the estate agency agreement.	none	3 years
Data required if a statutory check is necessary within the legislative framework of the Money Laundering and Financing of Terrorism Act (Wwft).	c	5 years
Data necessary to draw up the conveyancing contract, including verification of your identity.	b	20 years
Once the residential property has been sold: the transaction details such as the sales price and the transaction date.	a	20 years
Other information that you provide to the NVM estate agent.	none	3 years

	Data recipients
a	NVM (the data is kept for an indefinite period)
b	Notary, buyer, the seller's estate agent
c	FIU (Financial Intelligence Unit - the Netherlands)
d	Viewer, bidder, buyer, the buyer's estate agent

2. You are renting out your residential property and you have given instructions to the NVM estate agent for this

The purpose of this contact is to promote on your behalf your commercial premises or agricultural holdings, to arrange viewings with interested parties, to gain an understanding of the reliability of any potential tenant and to draw up a tenancy agreement that is in your favour. The NVM estate agent also verifies your identity. The following data may be processed:

Data	Data-sharing possible with	Length of time that the NVM estate agent retains personal data
Your name, address and contact details such as your telephone number and e-mail address.	a	20 years
The reason for renting.	none	3 years
The description and characteristics of the residential property such as the amount of rent, the year of construction, the surface areas and layout, information held with the Land Registry, as well as photos and videos of the residential property. If this has been agreed with the NVM estate agent, the above information will be published on funda, other property websites and on the website of the NVM estate agent. This reason for doing this is to promote your residential property and is shown there up to 1 year after the transaction.	b	20 years
The requirements you need the tenant to meet.	b	20 years
Data necessary to draw up the rental contract, including verification of your identity.	b	20 years
Other information that you provide to the NVM estate agent.	none	3 years

	Data recipients
a	Tenant
b	Viewer, tenant, the tenant's estate agent

3. You are looking to buy a residential property and you have given instructions to the NVM estate agent for this

The purpose of this contact is to find a suitable residential property for you, to carry out negotiations on your behalf and to support the transaction. The NVM estate agent also verifies your identity. The following data may be processed:

Data	Data-sharing possible with	Length of time that the NVM estate agent retains personal data
Your name, address and contact details such as your telephone number and e-mail address.	a	20 years
The search profile showing what you are looking for in a property.	none	3 years
Data about your current residential property, such as the purchase price and amount of rent. The reason for buying, for example, upsizing or change of work.	none	3 years
Your age and income categories and family composition.	none	3 years
If agreed with you, data to determine your financing options.	none	3 years
Data required if a statutory check is necessary within the legislative framework of the Money Laundering and Financing of Terrorism Act (Wwft).	b	5 years
Data necessary to draw up the conveyancing contract, including verification of your identity.	c	20 years
Once the residential property has been sold: the transaction details such as the sales price and the transaction date.	none	20 years
Other information that you provide to the NVM estate agent.	none	3 years

	Data recipients
a	Seller, seller's estate agent
b	FIU (Financial Intelligence Unit - the Netherlands), the seller's estate agent
c	Notary, seller, the seller's estate agent

4. You are looking for a rental residential property and you have given instructions to the NVM estate agent for this

The purpose of this contact is to find a suitable rental residential property for you with an appropriate tenancy agreement. The NVM estate agent also verifies your identity. The following data may be processed:

Data	Data-sharing possible with	Length of time that the NVM estate agent
------	----------------------------	--

		retains personal data
Your name, address and contact details such as your telephone number and e-mail address.	a	20 years
The search profile showing what you are looking for in a property.	none	3 years
Data about your current residential property, such as the purchase price and amount of rent. The reason for renting, for example, upsizing or change of work.	none	3 years
Your age and income categories and family composition.	none	3 years
If this has been agreed with you, data to determine your ability to pay your rent.	none	3 years
Data that is required if the landlord requires a tenant check (e.g. NVM Wooncheck). This check is in the legitimate interests of the landlord.	a	3 years
Data necessary to draw up the rental contract, including verification of your identity.	a	20 years
Other information that you provide to the NVM estate agent.	none	3 years

	Data recipients
a	Landlord, the landlord's estate agent

5. You want to view a residential property that is for sale or to rent or you want to view commercial premises or agricultural holdings listed via the NVM estate agent

In this contact, the NVM estate agent arranges viewings, the NVM estate agent provides you with a good picture of the residential property, the commercial premises or the agricultural holdings and the NVM estate agent records what you think about this property. The following data may be processed:

Data	Data-sharing possible with	Length of time that the NVM estate agent retains personal data
Your name, address and contact details such as your telephone number and e-mail address.	a	1 year
Date of viewing and what you think about the residential property, commercial premises or agricultural holdings.	a	1 year
Other information that you provide to the NVM estate agent.	a	1 year

	Data recipients
a	Seller or landlord of the commercial property

6. You want to buy a residential property listed via the NVM estate agent

For this contact, the NVM estate agent is in contact with you and possibly your own estate agent in connection with the bidding process. The NVM estate agent then carries out the preparatory activities for the conveyancing contract and the transfer. In this contact, the NVM estate agent also verifies your identity. The following data may be processed:

Data	Data-sharing possible with	Length of time that the NVM estate agent retains personal data
Your name, address and contact details such as your telephone number and e-mail address.	b	20 years
Your opinion about the residential property.	b	3 years
Data about the offers made.	b	3 years
Data required if a statutory check is necessary within the legislative framework of the Money Laundering and Financing of Terrorism Act (Wwft).	d	5 years
If this has been agreed with the seller, data to determine your ability to pay the purchase price or to meet other requirements set by the seller. This is in the legitimate interests of the seller.	b	3 years
Data necessary to draw up the conveyancing contract, including verification of your identity.	c	20 years
Once the residential property has been sold: the transaction details such as the sales price and the transaction date and also the postal code (1234AB) of the buyer's previous home address.	a	3 years
Other information that you provide to the NVM estate agent.	b	3 years

	Data recipients
a	NVM (the data is kept for an indefinite period)
b	Seller
c	Notary, the seller's estate agent
d	FIU (Financial Intelligence Unit - the Netherlands)

7. You want to rent a residential property listed via the NVM estate agent

The purpose of this contact is to determine whether you meet the requirements set by the landlord and to draw up the tenancy agreement on behalf of the landlord. The following data may be processed:

Data	Data-sharing possible with	Length of time that the NVM estate agent retains personal data
Your name, address and contact details such as your telephone number and e-mail address.	a	20 years
Your age and income categories and family composition.	a	3 years
Data to establish whether you meet the landlord's requirements. This is in the legitimate interests of the landlord. This can be checked, for example, by using the NVM Woontoets.	a	5 years
Data necessary to draw up the rental contract, including verification of your identity.	a	20 years
Other information that you provide to your NVM estate agent.	a	3 years

	Data recipients
a	Landlord

8. You want to be kept informed by the NVM estate agent of the properties that are listed

The purpose of this contact is for the NVM estate agent to inform you of potentially interesting residential properties, commercial properties or agricultural holdings. This contact takes place until you state that you no longer need this service. The following data may be processed:

Data	Data-sharing possible with	Length of time that the NVM estate agent retains personal data
Your name, address and contact details such as your telephone number and e-mail address.	none	Until consent is withdrawn
The search profile showing what you are looking for in a property. It is possible to tailor an offering based on the search profile.	none	Until consent is withdrawn
Other information that you provide to the NVM estate agent.	none	Until consent is withdrawn

9. You want to get a valuation for a residential property, commercial premises or agricultural holdings carried out and you have given instructions to the NVM estate agent/valuer for this

The purpose of this contact is for the NVM estate agent/valuer to carry out a valuation of your residential property, commercial premises or agricultural holdings. The following data may be processed:

Data	Data-sharing possible with	Length of time that the NVM estate agent retains personal data
Your name, address and contact details such as your telephone number and e-mail address.	a	20 years
Data on your residential property, commercial premises or agricultural holdings in order to determine the value.	a	20 years
Data required if the valuer is obliged to report an unusual transaction within the legislative framework of the Money Laundering and Financing of Terrorism Act (Wwft)	b	5 years
Other information that you provide to your NVM estate agent/valuer.	none	20 years

	Data recipients
a	Validation institute for property valuations.
b	FIU (Financial Intelligence Unit – the Netherlands)

10. You are selling your commercial premises or agricultural holdings and you have given instructions to the NVM estate agent for this

The purpose of this contact is to promote on your behalf your commercial premises or agricultural holdings, to gain an understanding of the value of and interest in your commercial property, to arrange viewings with interested parties, to negotiate on your behalf and to support the transaction. The NVM estate agent also verifies your identity. The following data may be processed:

Data	Data-sharing possible with	Length of time that the NVM estate agent retains personal data
Your name, company name, address and other contact details such as your telephone number and e-mail address.	b	20 years
The reason for selling.	none	3 years
The date when the commercial property came onto the market and how long the commercial property has been for sale.	a	20 years
The description and characteristics of the commercial property such as the asking price, the year of construction, the surface areas and layout, data held with the Land Registry, photographs and videos of the building. If agreement has been reached with the NVM estate agent, the above details will be published on funda, other property websites and on the website of the NVM estate agent. The reason for doing this is to promote your commercial premises; this listing is shown here for up to 1 year after the transaction.	a,d	20 years
The reason for possible cancellation of the estate agency agreement.	none	3 years
Data required if a statutory check is necessary within the legislative framework of the Money Laundering and Financing of Terrorism Act (Wwft). The identities of the ultimate beneficial owners are also verified and documented.	c	5 years
Data necessary to draw up the conveyancing contract, including verification of your identity.	b	20 years
Once the commercial property has been sold: the transaction details such as the sales price and the transaction date.	a	20 years
Other information that you provide to your NVM estate agent.	none	3 years

	Data recipients
a	NVM (the data is kept for an indefinite period)
b	Notary, buyer, the seller's estate agent
c	FIU (Financial Intelligence Unit - the Netherlands)
d	Viewer, bidder, buyer, the buyer's estate agent

11. You are renting out your commercial premises or agricultural holdings and you have given instructions to the NVM estate agent for this

The purpose of this contact is to promote on your behalf your commercial premises or agricultural holdings, to arrange viewings for interested parties, to gain an understanding of the reliability of the potential tenant and to draw up a tenancy agreement that is favourable for you. The NVM estate agent also verifies your identity. The following data may be processed:

Data	Data-sharing possible with	Length of time that the NVM estate agent retains personal data
Your name, organisation name, address and contact details such as your telephone number and e-mail address.	a	20 years
The reason for renting.	none	3 years
The description and characteristics of the property such as the amount of rent, the year of construction, the surface areas and layout, information held with the Land Registry, as well as photos and videos of the property. In consultation with you, this data will also be published on selected property websites for promoting the property.	b	20 years
The requirements you need the tenant to meet.	b	20 years
Data required to draw up the rental contract, including verifying the identity of the person who is authorised to sign.	b	20 years
Other information that you provide to your NVM estate agent.	none	3 years

	Data recipients
a	Tenant
b	Viewer, tenant, the tenant's estate agent

12. You are looking for commercial premises or agricultural holdings to purchase and you have given instructions to the NVM estate agent for this

The purpose of this contact is to find on your behalf commercial premises or agricultural holdings suitable for you, to carry out the negotiations and to support the transaction. The NVM estate agent also verifies your identity. The following data may be processed:

Data	Data-sharing possible with	Length of time that the NVM estate agent retains personal data
Your name, organisation name, address and contact details such as your telephone number and e-mail address.	c	20 years
The search profile showing what you are looking for in a property.	none	3 years
Data about your current accommodation such as purchase price and amount of rent. The reason for buying.	none	3 years
What you are looking for in the property where you live.	c	3 years
If agreed with you, data to determine your financing options.	none	3 years
Data required if a statutory check is necessary within the legislative framework of the Money Laundering and Financing	b	5 years

of Terrorism Act (Wwft). The identities of the ultimate beneficial owners are verified and documented.		
Data necessary to draw up the purchase contract, including verifying the identity of the person with authority to sign. This information is also shared with the seller's estate agent and the notary.	d	20 years
Once the commercial premises or agricultural holdings have been sold: the transaction details such as the sales price and the transaction date.	none	20 years
Other information that you provide to your NVM estate agent.	none	3 years

	Data recipients
a	NVM (the data is kept for an indefinite period)
b	FIU (Financial Intelligence Unit - the Netherlands), the seller's estate agent
c	Seller, the seller's estate agent
d	Notary, seller, the seller's estate agent

13. You are looking to rent a commercial property (commercial premises or agricultural holdings) and you have given instructions to the NVM estate agent for this.

The purpose of this contact is to find on your behalf commercial premises or agricultural holdings suitable for you with an appropriate tenancy agreement. The NVM estate agent also verifies your identity. The following data may be processed:

Data	Data-sharing possible with	Length of time that the NVM estate agent retains personal data
Your name, organisation name, address and contact details such as your telephone number and e-mail address.	a	20 years
The search profile showing what you are looking for in a property.	none	3 years
Data about your current accommodation such as purchase price and amount of rent.	none	3 years
What you are looking for in the property where you live.	a	3 years
If this has been agreed with you, data to determine your ability to pay your rent.	none	3 years
Data that is required if the landlord requires a tenant check (NVM Commercialtoets). This check is in the legitimate interests of the landlord.	a	3 years
Data required to draw up the rental contract, including verifying the identity of the person who is authorised to sign.	a	20 years
Other information that you provide to the NVM estate agent.	none	3 years

	Data recipients
a	Landlord, the landlord's estate agent

14. You want to buy commercial premises or agricultural holdings that are listed via the NVM estate agent

You want to buy commercial premises or agricultural holdings that are listed via the NVM estate agent. For this contact, the NVM estate agent is in contact with you and possibly your own estate agent in connection with the bidding process. The NVM estate agent then carries out the preparatory activities for the conveyancing contract and the transfer. In this contact, the NVM estate agent also verifies your identity. The following data may be processed:

Data	Data-sharing possible with	Length of time that the NVM estate agent retains personal data
Your name, organisation name, address and contact details such as your telephone number and e-mail address.	b	20 years
Your opinion about the commercial property that is listed.	b	3 years
Data about the offers made.	b	3 years
Data required if a statutory check is necessary within the legislative framework of the Money Laundering and Financing of Terrorism Act (Wwft). The identities of the ultimate beneficial owners are verified and documented.	d	5 years
If this has been agreed with the seller, data to determine your ability to pay the purchase price or to meet other requirements set by the seller. This is a legitimate interest of the seller.	b	3 years
Data necessary to draw up the purchase contract, including verifying the identity of the person with authority to sign.	c	20 years
Once the residential property has been sold: the transaction details such as the sales price and the transaction date and also the postal code (1234AB) of the buyer's previous home address.	a	3 years
Other information that you provide to the NVM estate agent.	b	3 years

	Data recipients
a	NVM (the data is kept for an indefinite period)
b	Seller
c	Notary, buyer, the seller's estate agent
d	FIU (Financial Intelligence Unit - the Netherlands)

15. You want to rent commercial premises or agricultural holdings that are listed via the NVM estate agent

You want to rent commercial premises or agricultural holdings that are listed via the NVM estate agent. The purpose of this contact is to determine whether you meet the requirements set by the landlord and to draw up the tenancy agreement on behalf of the landlord. The following data may be processed:

Data	Data-sharing possible with	Length of time that the NVM estate agent retains personal data
------	----------------------------	--

Your name, address and contact details such as your telephone number and e-mail address.	a	20 years
What you are looking for in the property where you live.	a	3 years
Data to establish whether you meet the landlord's requirements. This is a legitimate interest of the Landlord. This can be checked, for example, by using the NVM Commercialtoets.	a	5 years
Data required to draw up the rental contract, including verifying the identity of the person who is authorised to sign.	a	20 years
Other information that you provide to the NVM estate agent.	a	3 years

	Data recipients	Role
a	Landlord, the landlord's estate agent	Data controller

Use of data by the NVM

The NVM estate agent shares certain data with the NVM via a link. NVM is the data controller for the data that has been received. The NVM does the following with this data:

- A. ensures that all NVM estate agents have up-to-date listings of residential properties, commercial premises and agricultural holdings that are listed via NVM estate agents.
- B. ensures that current listings are published on funda and other (property) websites.
- C. creates a database that can be used to create valuation reports, and to spot trends in the residential housing market, commercial real estate market and agricultural holdings market.

A Current listings of residential properties, commercial premises and agricultural holdings with NVM estate agents

If you wish to sell a residential property, commercial premises or agricultural holdings via an NVM estate agent, the following data will be shared with other NVM estate agents:

- The address of the residential property, the commercial premises or the agricultural holdings, the description and characteristics of the property such as the asking price, the year of construction, the surface areas and layout, data held with the Land Registry, municipality-assessed value of the property for the purpose of calculating local property tax and photographs of the property.
- Date when the property came onto the market, date when the property was taken off the market. Sale subject to change, sale date and transaction price.

These data are used by NVM estate agents for the services they provide to their customers (people who are searching for a residential property, commercial premises or agricultural holdings).

This data is stored indefinitely in connection with the database on which historical listings are saved; see under C.

B Current listings of residential properties, commercial properties and agricultural holdings on (property) websites, including funda

If you wish to sell a residential property, commercial premises or agricultural holdings via an NVM estate agent, after consultation with you, data will also be published on funda and other (property) websites. This concerns the following data:

- The address of the residential property, the commercial premises or the agricultural holdings, the description and characteristics of the property such as the asking price, the year of construction, the surface areas and layout, data held with the Land Registry, municipality-assessed value of the property for the purpose of calculating local property tax and photographs of the property.
- Date when the property came onto the market, date of sale.

With this data your property is brought to the attention of consumers, professional parties and/or third parties who are carrying out their own searches via (property) websites. You can either give your consent to this or refrain from giving your consent via your NVM estate agent.

This data can be visible on these websites for a maximum of one year after the date of sale or the date from a residential property, commercial premises or agricultural holdings being taken off the market.

C Database with historical listings

The following data are stored in the NVM database for all properties, commercial premises and agricultural holdings that are sold via an NVM estate agent:

- The address of the residential property, the commercial premises or the agricultural holdings, the description and characteristics of the property such as the asking price, the year of construction, the surface areas and layout, data held with the Land Registry, municipality-assessed value of the property for the purpose of calculating local property tax and photographs of the property.
- Date when the property came onto the market, date when the property was taken off the market. Sale subject to change, sale date and transaction price.

- The postal code (1234AB) of the buyer's previous (residential) address.
- The aforementioned data is stored for an indefinite period.

With the aforementioned data, it is possible for NVM to provide analyses of the housing market. The NVM shares this data with selected third parties, namely:

- Valuers, for the purpose of compiling property valuations.
- Validation institutes, for the purpose of checking valuation reports.
- Municipalities, for determining the municipality-assessed value of a property for the purpose of calculating local property tax
- The Ministry of Infrastructure and Public Works, for the purpose of research into the housing market.
- Universities, for research purposes.
- NVM estate agents in the context of the service they provide to their customers.
- Non-NVM estate agents, banks, project developers and housing corporations, for research purposes (e.g. housing requirements in a certain region).

These parties only have access to data for the stated purposes and where possible, data are only provided at an aggregated level.

[View, change or delete data](#)

If you wish to view, change or delete the data processed by NVM, please contact the NVM via privacyhelpdesk@nvm.nl. The NVM assesses whether you are entitled to submit the request and then whether your request is granted.